



Modérnica is seeking outstanding candidates with excellent knowledge in retail sales and customer service to join our PONCE team!

If you're passionate about helping people get the most out of the technology they love, you could be a great fit for our retail PONCE team.

Our motivated employees work directly with our cutting-edge line of products and services.

Available positions to consider:

- **APP or Retail Sales Specialist** - connect people to the latest technology – all while meeting sales goals. If you love working with people, then this may be the job for you. From the initial greeting to closing the sale, you will play a big role in shaping the retail experience. Bottom line? You are the go-to customer service expert.
- **Assistant Store Manager** - diligently execute the official sales program. The position emphasizes skills in the areas of sales and operations in a retail environment, upholding the company's reputation, be the top sales performer in the store, and facilitate manager duties as necessary or when the manager is absent.
- **Service Specialist** - Tasks may include installing and configuring computer systems, fault diagnosis hardware / software and technical troubleshooting, assist the service desk, and meet customer needs.

BASIC REQUIREMENTS:

- Associate's Degree in Business Administration, Technology, or related;
- Experience or knowledge in using all Apple hardware and software operating systems;
- Customer service skills including helping customers to feel welcome and valued; identifying customer needs by asking focused open-ended questions; offering product recommendations based upon the needs identified; creating confidence; and asking for (closing) sales;
- Must be able to work evenings and weekends, to support the store's operating hours, and before/ after-hours as needed, to prepare for a successful service environment.

We are passionate about innovation – and even more passionate about connecting with our customers!

Join us by submitting your information at: <https://modernicahr.workable.com>
or email

modernicahr@jobs.workablemail.com

Equal Employment Opportunity Employer